RAVELLE

FORMA

CARE AND MAINTENANCE

ENGINEERED EUROPEAN OAK

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CARE AND MAINTENANCE

The brushed grain is part of what you feel underfoot on a FORMA floor. Fine grit settles into that grain, particularly at an entrance or around the kitchen table. To clean your engineered hardwood floor, lift the grit with a soft tool, use very little moisture and choose a cleaner suited to the matte UV lacquer.

LIFT DUST AND GRIT FIRST

Use a soft broom or a clean, dry microfiber dust mop in busy areas each day. Follow the length of the boards. Along the changes of direction in herringbone flooring, a soft vacuum brush helps lift grit from the brushed texture and the small bevels between pieces.

Once a week, vacuum the rest of the room on the hard-floor setting, with the rotating beater bar off. Check the brush, wheels and mop pad for trapped grit before you begin. Give doorways, dining chairs and the area beneath entry mats an extra pass. Clean them more often when sand or soil is tracking in.

CLEAN THE LACQUER WITHOUT LEAVING A FILM

1. Remove loose dirt before using a cleaner. A dirty pad can drag grit across the finish.

2. Use a product RAVELLE or your installer recommends specifically for the matte UV lacquer on FORMA. Follow the cleaner's directions and use a clean, well-wrung microfiber pad. Keep liquid from pooling at the bevels.

3. Work in small areas. Change the pad when it picks up soil and finish with a clean, dry cloth wherever moisture remains. Let the floor dry before walking on it or replacing a rug.

A steam mop, soaking-wet mop, abrasive pad, wax or oil can damage the finish or leave a residue. Skip vinegar mixtures, shine restorers and polish. If a cleaner leaves streaks, stop using it and send RAVELLE Concierge (info@ravelle.com, (818) 881-7421) the product name and a photograph before trying another treatment.

Write the name of the recommended cleaner in the cleaning record in the downloadable guide. Keep it where anyone caring for the floor can find it.

BLOT SPILLS BEFORE THEY REACH A JOINT

Lift liquid promptly with a clean, absorbent cloth. For a sticky spot, wipe with a second cloth only slightly dampened, then dry the area. Check the edges of nearby boards and the underside of any mat. Avoid hard scrapers and vigorous rubbing, which can change the sheen around the mark.

If a leak reaches beneath the boards, stop the water at its source when safe and contact a flooring professional promptly. Take a photograph of the area and the water's path. Keep the surface clear of rugs while it is assessed.

PROTECT THE PLACES THAT WORK HARDEST

- **At the door,** place a breathable mat compatible with a lacquered wood finish. Clean it on both sides and let it dry before putting it back.
- **Under chairs and furniture,** fit clean felt pads and replace them when they flatten, loosen or collect grit. Check frequently under dining chairs. Lift furniture into position.
- **In active rooms,** keep pet nails trimmed and leave cleats or narrow, damaged heels at the door. Put a tray beneath plant pots and dry any moisture that escapes.
- **During work in the home,** ask your installer when it is safe to cover the floor. Use compatible temporary floor protection on a clean, dry surface. Keep adhesive tape off the finish.

KEEP THE ROOM STEADY THROUGH THE SEASONS

Maintain **60 to 80°F and 35 to 55% RH**, the indoor range in the FORMA limited warranty. A room hygrometer gives you a reading where the floor is in use. Check it when the heating comes on or the weather turns humid.

Oak responds to seasonal humidity and changes color gradually in daylight. A board beneath a rug may age differently from one beside a window. Use shades during strong direct sun and occasionally reposition rugs when practical. If gaps stay open through a change of season, or boards lift near a water source, photograph the area and ask your installer to assess it.

WHEN A MARK SURVIVES CLEANING

If a mark remains after a gentle clean, stop there. Note whether it sits on the surface, catches a fingernail or appears to expose the wood. The FORMA repair and refinishing guide explains what a flooring professional will check before a touch-up, board replacement or new finish.

CLEANING RECORD

RECORD	ENTRY, WRITTEN BY HAND AND KEPT WITH THE FLOOR
Recommended cleaner (product name)	
Where to buy it	
Mop pad	
Hygrometer location	
Indoor range to keep	60 to 80°F and 35 to 55% RH
Felt pads last replaced	
Notes	